

Copay Assistance Programs

Frequently Asked Questions

Updated March 01, 2022

What are Copay Assistance Programs?

Copay assistance programs help reduce your copay for prescription drugs. They can include discount cards, coupons, or programs you enroll in.

What Information Do I Need to Sign Up?

You usually need to provide your name, address, date of birth and the drug name. You may also need to provide some financial information. Program sites will list terms and conditions for participating. You should review these terms and conditions to understand how your information will be used and the limits the program may have.

How Do I Sign Up?

Copay assistance programs usually have a website or phone number to call. You can also look up your drug's name and manufacturer on the internet to find drug-specific programs. We may be able to help you enroll, but you will need to read the terms and conditions on your own. Some programs may provide you with a card or account number to use.

Are Programs Covered Under Privacy Regulations?

Programs are not usually covered under healthcare privacy rules because they are not health plans or providers. They may have to follow consumer protection or state rules on privacy or data breach. This information and any commitments to handle your information confidentially will be listed in their terms and conditions.

Can Anyone Participate?

Restrictions can vary by program. Copay assistance cannot be used for drugs that you are paying for with government health insurance such as Medicare or Medicaid.

How Long Does Copay Assistance Last?

Many programs last up to one year with the possibility for renewal, although some programs may last longer. Some programs may also have a maximum allowed dollar limit.